



A MESSAGE FROM THE NEW President and CEO



Having worked in health care for over 25 years, I am passionate about the patient experience and the delivery of safe, quality care. It's clear to me that Osler is deeply committed to providing exceptional care to those we serve, and to fulfilling our Vision of patient-inspired health care without boundaries. We deliver on this vision through collaboration and partnership with our patients, families, health care partners, donors and the communities we serve. I look forward to

meeting our dedicated and committed partners as we further strengthen our relationships.

Osler has already achieved so much and I am truly excited about our future. Together we will continue to build on our successes and take patient-inspired care to new heights.

Sincerely,
Dr. Brendan Carr
President and Chief Executive Officer
William Osler Health System

Etobicoke General construction IN FULL SWING!



Construction on Etobicoke General Hospital's New Patient Tower and Ancillary Services Building (ASB) is moving steadily ahead, with both buildings on schedule to open to the public late next year.

Construction on the tower is on track with the structure complete, exterior finishes underway and progress being made on the interior. It will add approximately 250,000 square feet of space for new and expanded departments, such as a larger, state-of-the-art emergency department, new intensive and critical care units, a new cardio-respiratory and electro-diagnostics unit, and expanded women's and children's care.

The exterior façade of the ASB is also scheduled to be completed this fall and then the interior work will begin. When completed, the seven-storey building will replace the aging, existing

medical office building with more than twice the square footage of contemporary medical space, including a 36-station satellite dialysis program.

For a real-time look at the construction progress – anytime and from anywhere – visit Osler's website and the 'Etobicoke Redevelopment' section for a view from our Etobicoke General webcam!

For the latest news on Etobicoke General's redevelopment project, visit www.williamoslerhs.ca.

DID YOU KNOW?

Osler's wait time for breast cancer patients – from decision to surgery – is an average of

19 days significantly lower than the provincial average of 25 days*

*Data provided by Health Quality Ontario (June, 2017)

UPCOMING Events

Saturday, November 25, 2017

2017 Gala Benefit Concert

Rose Theatre, 1 Theatre Lane, Brampton at 6 p.m.

For more information, please visit

oslerfoundation.org

FLU SEASON

is right around the corner!



Get immunized to help prevent the seasonal flu and protect yourself, as well as your family and loved ones. Talk to your pharmacist, local public health office or family doctor about getting the flu shot.

To find a location near you, visit:

www.ontario.ca/page/get-flu-shot

New program supports patients after discharge

Developed in partnership with Polycultural Immigrant and Community Services, the *Post-Discharge Partnership Supporting Vulnerable Patients (APPS-VP)* is an innovative program helping patients get the support they need in the community after they are discharged from the hospital.

After a successful pilot last year at Etobicoke General, the program formally launched at both Etobicoke General and Brampton Civic this summer.

Through APPS-VP, Osler staff and physicians work with dedicated Polycultural staff to help patients maintain their health and quality of life when they return home. Along with offering referrals to community services specific to the patient's language and cultural needs, staff are also providing patients with medication reminders by phone and visits.

Providing radiation clinic closer to home

In partnership with the Mississauga Halton Central West (MHCW) Regional Cancer Program and Trillium Health Partners, Osler has expanded its ambulatory services at Etobicoke General offering patients weekly half-day clinics for radiation consultation and follow-up appointments. The radiation consultation clinics see patients with a diagnosis of breast, genitourinary and palliative malignancies. The MHCW Regional Cancer Program also provides radiation consultation clinics at Brampton Civic.

Become a Patient and Family Advisor

Osler is recruiting Patient and Family Advisors to help improve the experience for all patients and families. Advisors will help inform and shape new policies, programs and initiatives that influence patient care. This is a volunteer position. Patient and Family Advisors will receive complimentary parking and refreshments when attending advisor-related meetings and activities. The time commitment is flexible. To learn more and apply, please visit:

www.williamoslerhs.ca/become-an-advisor



William Osler
Health System

Going Beyond

Brampton Civic Hospital
2100 Bovaird Drive East
Brampton, ON L6R 3J7
(905) 494-2120

Etobicoke General Hospital
101 Humber College Boulevard
Etobicoke, ON M9V 1R8
(416) 494-2120

Peel Memorial Centre for
Integrated Health and Wellness
20 Lynch Street
Brampton, ON L6W 2Z8
(905) 494-2120

Supported by:



(905) 455-1281
centralwestlh.in.ca

www.williamoslerhs.ca