### COMMUNITYupdate

**Central West Community Care Access Centre** 

Headwaters Health Care Centre | William Osler Health System



#### April 12 marked the grand opening and celebration of the **Peel Memorial Centre for Integrated Health and Wellness.**

Among the dignitaries and special guests on hand to help William Osler Health System (Osler) mark the special event were The Honourable Kathleen Wynne. Premier of Ontario; The Honourable Dr. Eric Hoskins, Minister of Health and Long-Term Care: The Honourable Charles Sousa, Minister of Finance; Vic Dhillon, MPP for Brampton West; Maria Britto, Chair, Central West Local Health Integration Network (LHIN); and Her Worship, Linda Jeffrey, Mayor of Brampton.

The dignitaries, hospital and community leaders participated in a ribbon-cutting ceremony to commemorate the historic milestone. Following that, a time capsule was buried near the front entrance of the hospital. The capsule contains various items including hospital equipment, photographs, articles, and documents that reflect health care practices and achievements of Osler today. It also contains writing and drawings of schoolchildren from two Brampton elementary schools, sharing their thoughts about their own health care practices, and what hospitals will look like in the future.

Pictured above (I-r): Vic Dhillon, MPP, Brampton West; Harinder Malhi, MPP, Brampton Springdale; Vanita Varma, Chair, Osler Board of Directors; Amrit Mangat, MPP, Mississauga Brampton South; Hon. Dr. Eric Hoskins, Minister of Health & Long-Term Care; Joanne Flewwelling, Osler Interim President & CEO; Maria Britto, Chair, Central West LHIN Board of Directors; Hon. Kathleen Wynne, Premier of Ontario; Her Worship, Linda Jeffrey, Mayor of Brampton; Hon. Charles Sousa, Minister of Finance; Kulvir Singh Gill, Chair, Osler Foundation Board of Directors.



#### **Osler physician wins** prestigious award

Dr. Martin Chasen, Medical Director of Palliative Care at Osler is this year's winner of the esteemed McMaster University's **Elizabeth J. Latimer Prize in Palliative Care.** 

The award recognizes excellence and innovation in palliative care and is given to a clinician, teacher, researcher or administrator whose work paves the way for continued growth and improvement of end-of-life care.

Dr. Chasen was honoured with the award in light of his contributions to enhance the supportive palliative care program at Brampton Civic Hospital, which now includes a 14-bed acute palliative care unit, a busy palliative medicine consult team, a robust Supportive Palliative Care Clinic, and a brand new community-based Home Palliative Care Program. He has also played a pivotal role in developing and launching the hospital's palliative care medical education program.



West CCAC; Karyn Lumsden, VP, Patient Care Services, Central West CCAC; Karyn Lumsden, VP, Patient Care Services, Quality and Safety, Central West CCAC; Dr. Martin Chasen, Medical Director, Palliative Care, Osler and Clinical Lead, Central West Palliative Care Network. Front (I-r): Dr. Michael Gagnon, Medical Lead, Central West Palliative Care Network; Trudy Mulder-Hall, Advanced Practice Nurse, Central West CCAC; Margaret Paan, Director, Central West Palliative Care Network; Pita Khamis, Data Coordinator

West Palliative Care Network; Rita Khamis, Data Coordinator, Central West Palliative Care Network.

### Central West CCAC recognized at the Central West LHIN's inaugural Quality Awards

Earlier this year, the Central West Community Care Access Centre (CCAC) was honoured for its innovative Palliative Patient Early **Identification Program** at the Central West LHIN's inaugural Quality Awards.

The Quality Awards shine a spotlight on quality and excellence by celebrating the innovative achievements of local teams as they focus on putting patients at the centre of the health care system.

The Palliative Patient Early Identification Program was selected as a winner from

17 award submissions from health care organizations across the Central West region. The program focused on identifying patients with palliative care needs earlier in their illnesses, giving them access to wellcoordinated, high quality palliative care sooner and improving their quality of life. The project was a partnership between the Central West CCAC and the Central West Palliative Care Network, with support from Osler, Health Links leadership, Dufferin County Paramedic Service, local primary care teams, and the IDEAS leadership program.



From March 23 to April 8, 2017, Osler embarked on its third international mission as part of the Sun Life Financial Osler Global Health Program (Global Health Program), and visited India and Pakistan to engage local organizations through training and education initiatives, learn more about health care in the region, and identify research opportunities that will enhance the delivery of health care services in the local community and beyond.

Throughout the 17-day mission, an eightmember team of clinical and non-clinical staff visited a number of locations in India.

This year the Global Health Program also expanded to Pakistan and explored specific partnership opportunities with ChildLife Foundation – a non-profit organization that provides free paediatric emergency care, primary and preventative care in the slums of Karachi. To learn more, visit www.williamoslerhs.ca.

Pictured above (I-r): Susan deRyk, Joint Vice President, Service Quality and Community Relations – Senior Leadership Team Representative and Tour Lead; Dr. Kamil Haider, Emergency Medicine Physician; Carrie Woodcock, Mental Health and Addictions Counsellor; Dr. Amlan Das, Adult Psychiatrist; Sundeep Hans, Diversity Projects Coordinator – Tour Coordinator; Dr. Leili Pede, Family and Emergency Medicine Physician; Parul Giare, Acute Mental Health Nurse; Amarjit Dhillon, Emergency Medicine Registered Nurse.









Just two months after opening its doors, the new outpatient hospital is already welcoming hundreds of patients each day. With the final batch of patient services set to move in this month, those numbers will quickly grow as many more people choose to receive their care at the new **Peel Memorial**.

#### Services at Peel Memorial include:

- An Urgent Care Centre for non-lifethreatening illnesses or injuries (open 14 hours/day, every day)
- Day Surgery facilities for procedures such as cystoscopies, cataract surgery, and arthroscopic knee surgery
- Outpatient clinics for children, youth, expectant/new mothers and newborns
- Chronic disease prevention and management clinics (e.g. diabetes, asthma and cardiovascular disease)

- A Centre for Community Mental Health and Addictions
- A Centre for Rehabilitation and Seniors' Wellness
- A hemodialysis service
- · Diagnostic services

Please note that you will need a referral from your family doctor for some services.

For more information about all the services at Peel Memorial, visit williamoslerhs.ca.

# TURN YOUR "WHERE?" INTO "THERE!"



## OSLER PARTICIPATES IN Canadian Alliance Study for Healthy Hearts and Minds

Osler's Research and Innovation program has collaborated with McMaster University to study the factors that promote healthy hearts and minds amongst South Asians.

The collaborative research project is part of the Canadian Alliance Study for Healthy Hearts and Minds, which aims to better understand the role of various factors on individuals including societal structure, activity, nutrition, social and tobacco environments, and access to health services.

This study is being carried out across Canada targeting almost 10,000 people with 1,000 of them being of South Asian origin. Osler successfully completed its commitment to the study by recruiting nearly 200 South Asian people to complete a variety of questionnaires and MRI testing. Once complete, the findings from the study will provide more insights about the different factors that contribute to cardiovascular disease amongst South Asians in the community.







